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To the customers of Spectrum Architectural Glazing Limited

Due to recent developments with the Covid 19 Pandemic I wanted to write to you and update you on the position of Internorm UK.

Safety of our staff, partners and distributors and also you, our customers, is of course of paramount importance in these uncertain times. We are heeding all government and medical advice and all our support personnel are carrying out their full job roles from home. Spectrum Architectural Glazing Limited have all the relevant contact details and are liaising with us daily. We have dedicated Business Support/Account Managers in place and they are working from home as per usual. We are able to process orders as normal, so we are operating on a "business as usual approach" wherever possible.

As Europe's leading window brand, trading for almost 90 years, we are uniquely positioned to be receiving market feedback from a large pool of partners and clients in a wide reaching area. Armed with this information, our three factories in Austria are currently working at their usual capacity, as they were pre Covid 19. Our unique route to market means that our efficient supply chain has been undisturbed and deliveries have continued, on time, as scheduled. This will continue to be the case unless the situation escalates, if that happens, we will adapt accordingly and update Spectrum Architectural Glazing Limited and yourselves as soon as is feasibly possible. But for now, it is business as usual, in fact the lead times on some products have improved slightly due to the natural reduction in demand in some of our larger markets in Europe, such as Italy.

If you require any further reassurance or information, Spectrum Architectural Glazing Limited will be happy to share the contact details of their Business Support/Account Manager, Darren Long, with you and you can speak with them directly for a real time update.

Stay safe, and we look forward to working with you in the near future.



Andreas Simmer
Managing Director Internorm UK